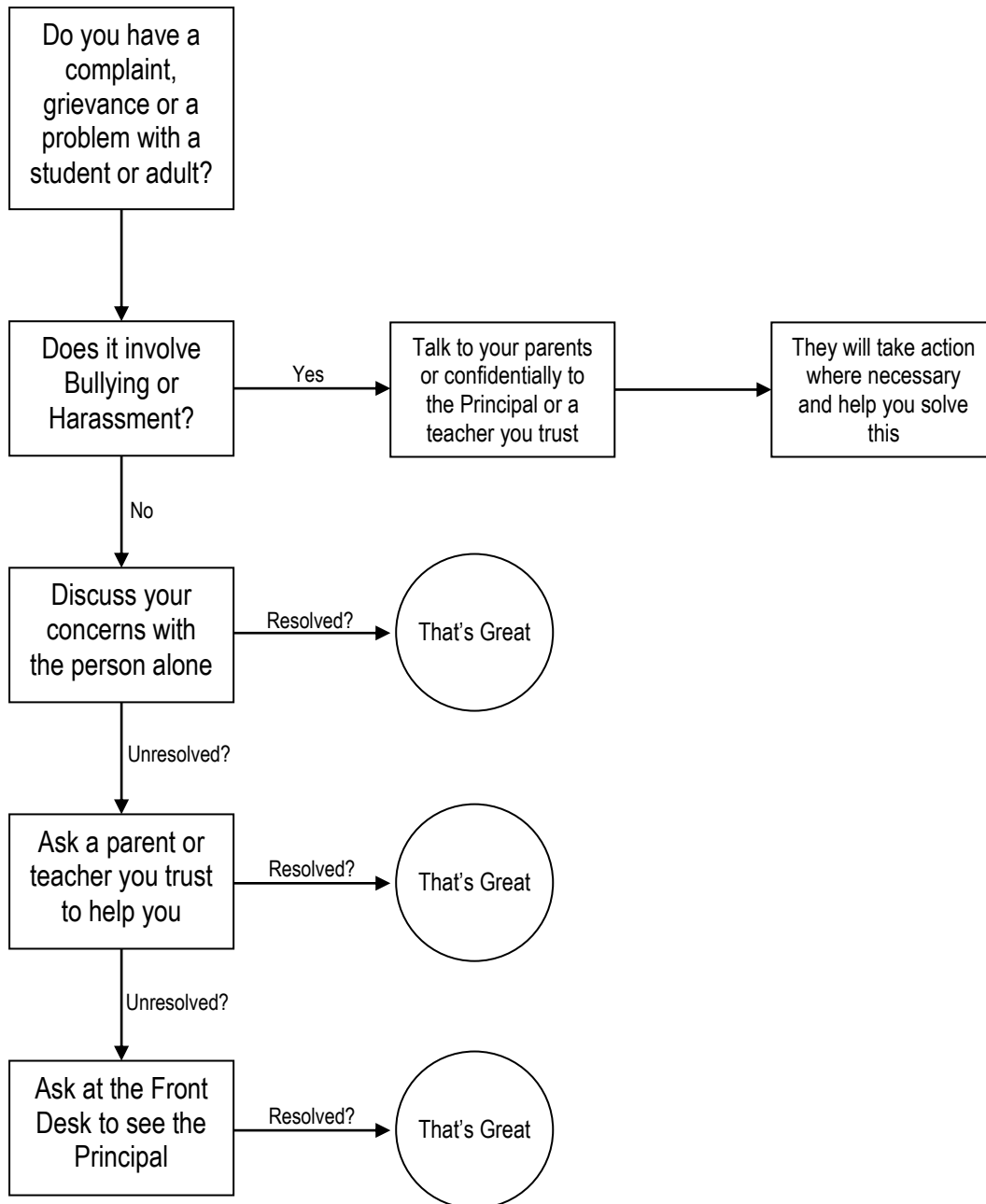


Secondary Students

GRIEVANCES OR COMPLAINTS FLOWCHART

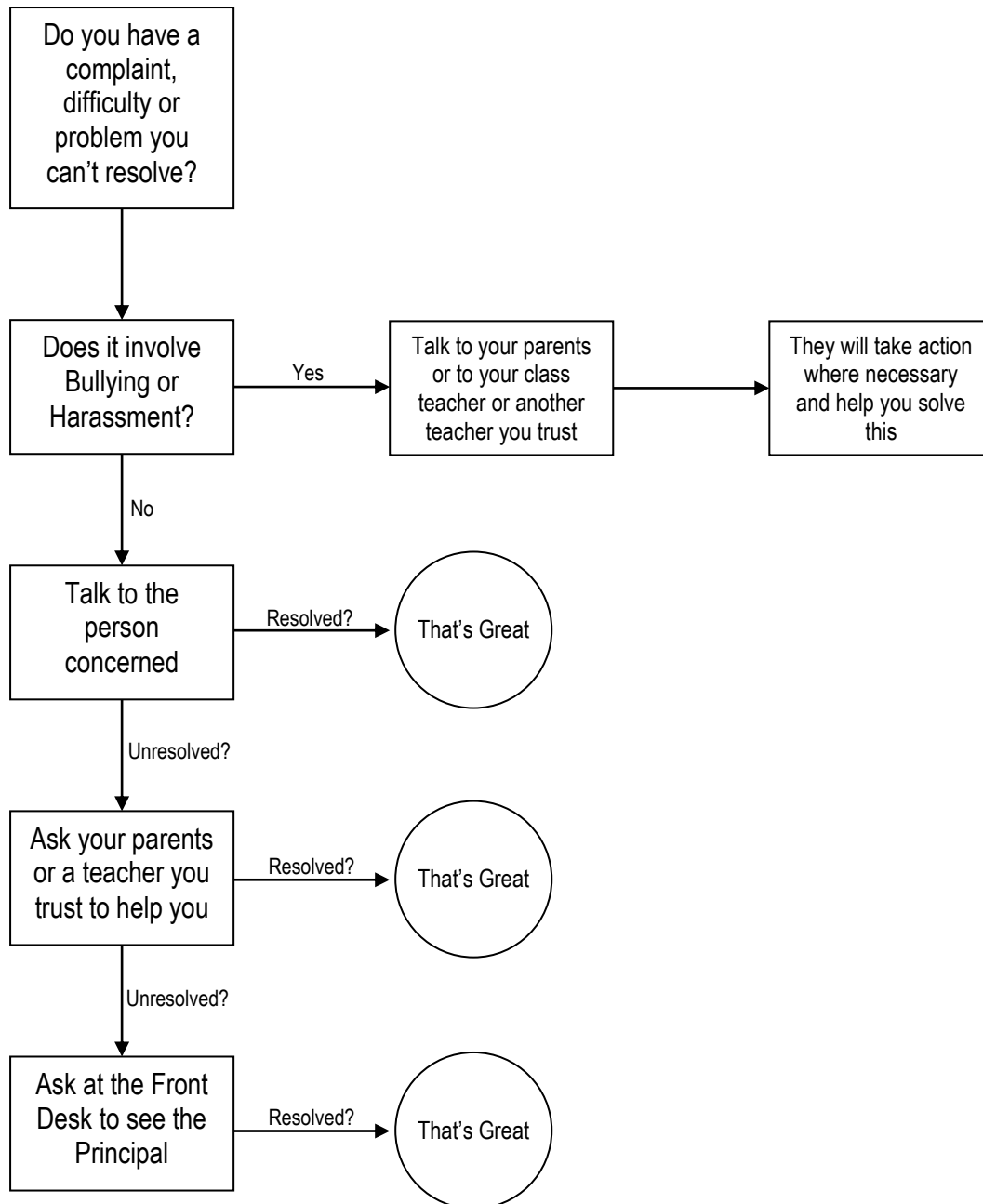


Notes

1. Always try to resolve issues as soon as possible.
2. Initially attempt to solve difficulties with the person concerned only. Get help from someone else only when this fails.
3. Sometimes you may find it helpful to write down your concerns and what you would like done. This will be useful if you need to talk to someone about them.

Upper Primary Students

GRIEVANCES OR COMPLAINTS FLOWCHART

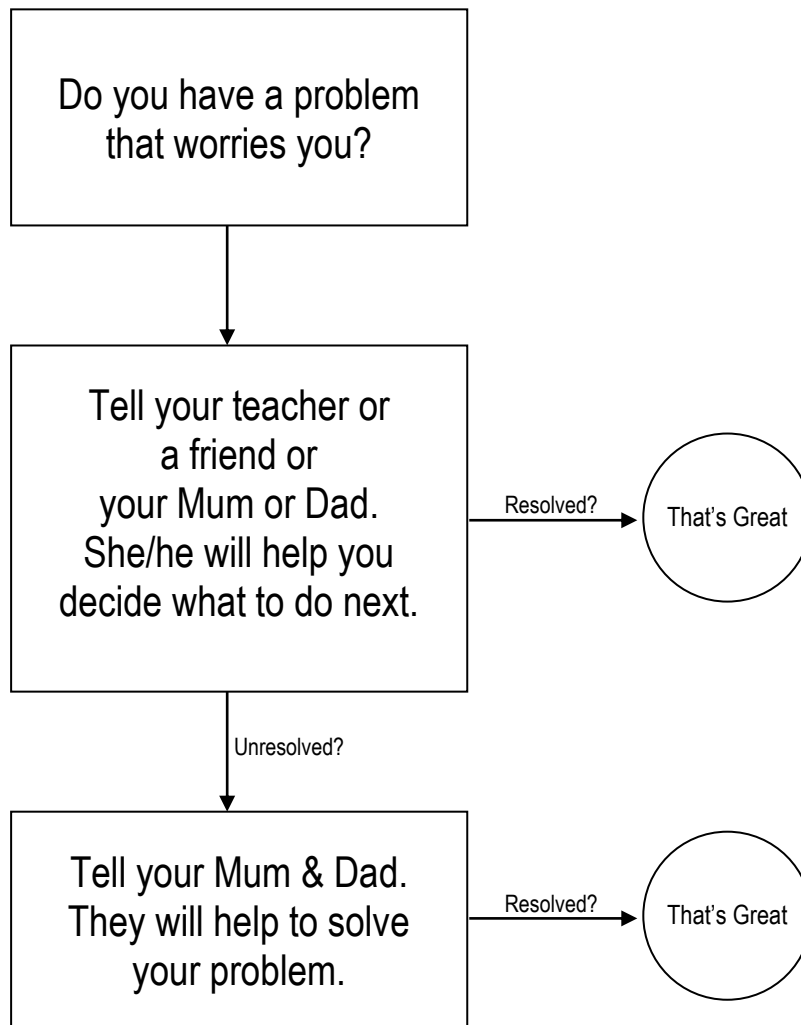


Notes

4. Always try to resolve issues as soon as possible.
5. Initially attempt to solve difficulties with the person concerned only. Get help from someone else only when this fails.
6. Sometimes you may find it helpful to write down your concerns and what you would like done. This will be useful if you need to talk to someone about them.

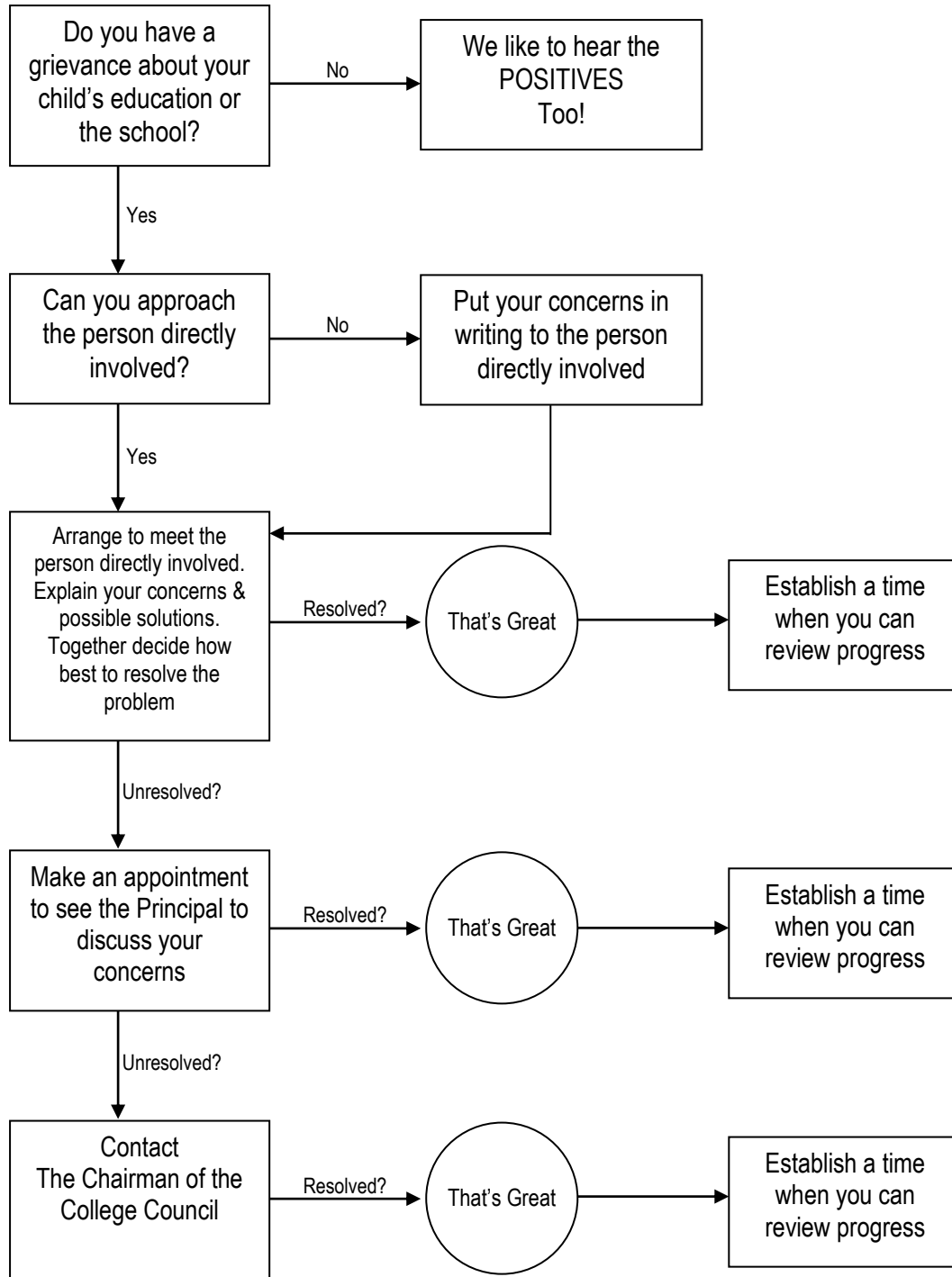
Junior Primary Students

COMPLAINTS FLOWCHART



Parents

GRIEVANCES OR COMPLAINTS FLOWCHART

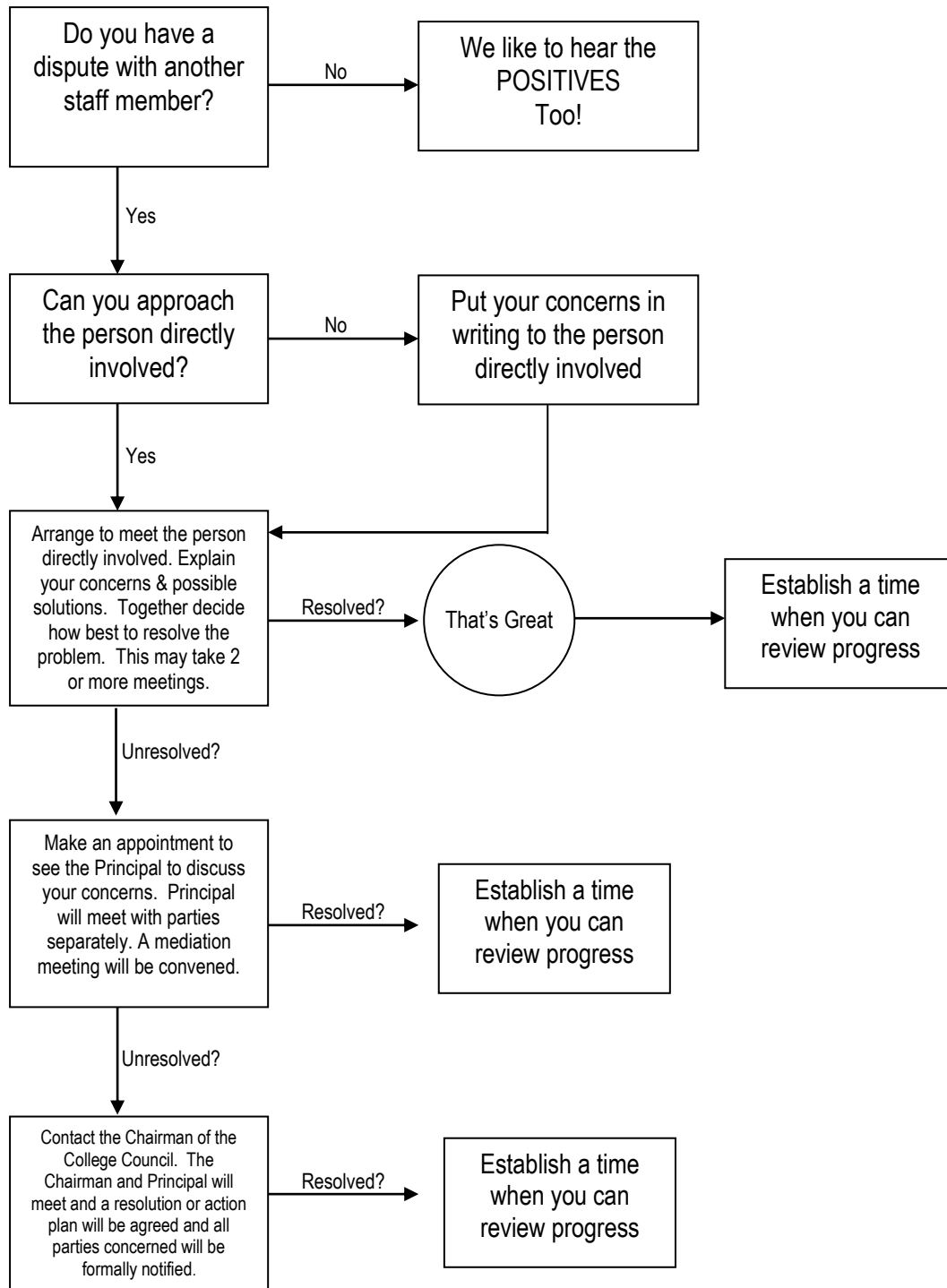


Notes

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Staff with Staff

GRIEVANCES OR COMPLAINTS FLOWCHART

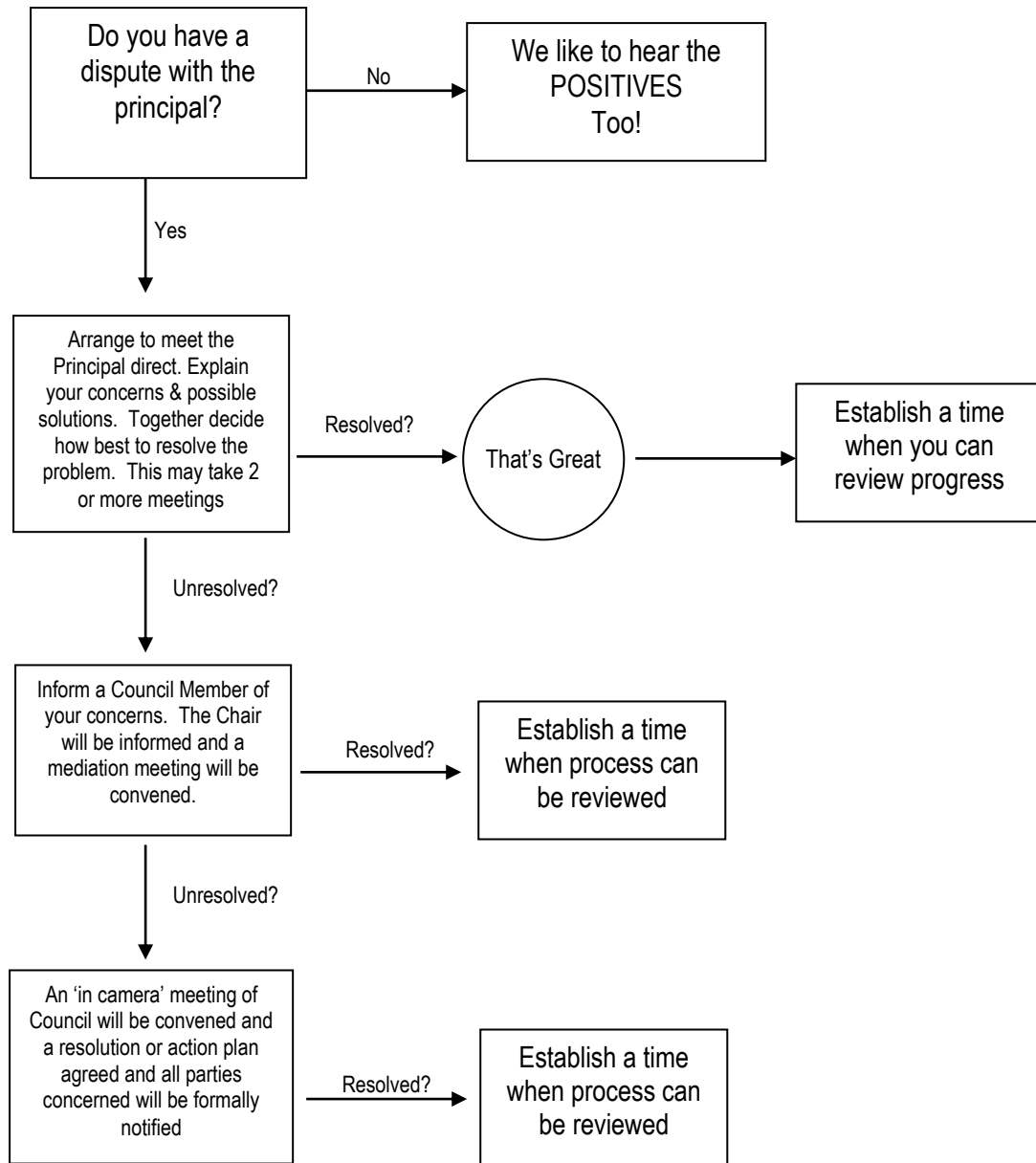


Notes

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Staff with Principal

GRIEVANCES OR COMPLAINTS FLOWCHART

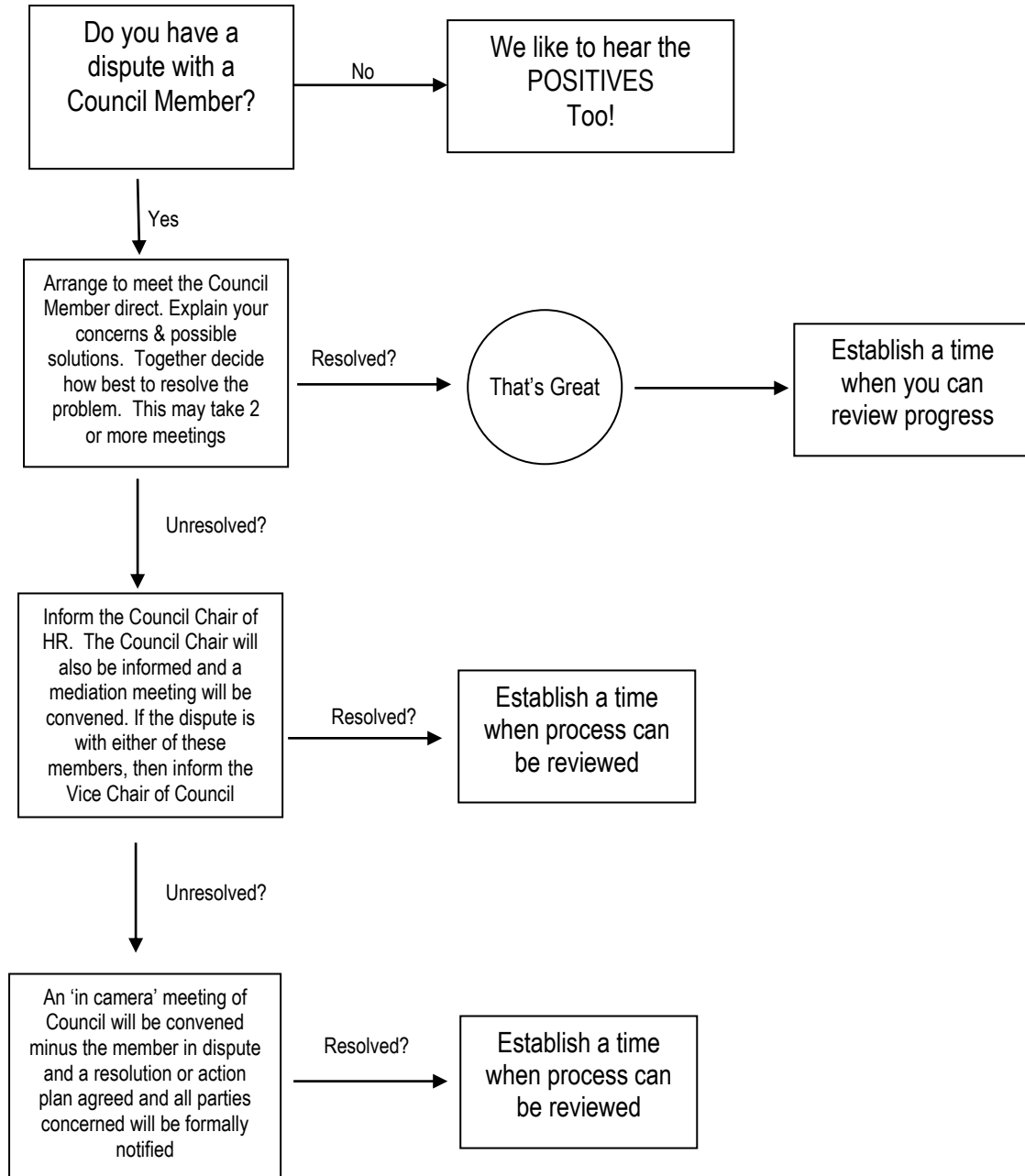


Notes

1. *Always try to resolve issues as soon as possible.*
2. *Initially attempt to solve difficulties with the person concerned only.*
3. *Sometimes you may find it helpful to write down your concerns and what you would like done. This will be useful if you need to talk to someone about them.*

Staff with Council

GRIEVANCES OR COMPLAINTS FLOWCHART



Notes

1. *Always try to resolve issues as soon as possible.*
2. *Initially attempt to solve difficulties with the person concerned only.*
3. *Sometimes you may find it helpful to write down your concerns and what you would like done. This will be useful if you need to talk to someone about them.*